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## NEWS RELEASE

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Ministry of Technology, Innovation and Citizens' Services

### **Expanded Service BC hours improves access for Maple Ridge residents**

MAPLE RIDGE – Service BC will test expanded office hours at its Maple Ridge location in response to requests from local residents.

This pilot project will cut red tape by improving flexibility and access to government services for citizens and businesses.

Currently, the Service BC office in Maple Ridge is open Monday to Friday between 8:30 a.m. and 4:30 p.m. Starting Jan. 4, 2016, the office will be open one hour later until 5:30 p.m. Once this pilot ends, it is possible the expanded hours will be made permanent in Maple Ridge and extended to Service BC locations in other British Columbia communities, depending on user demand.

Service BC delivers hundreds of government services and programs in person, online and over the phone to B.C. residents, businesses and visitors.

#### **Quotes:**

#### **Coralee Oakes, Minister of Small Business and Red Tape Reduction and Responsible for the Liquor Distribution Branch –**

“This pilot project is an excellent example of how the Province is cutting red tape and improving service delivery to save people time and increase convenience. Testing expanded hours at the Maple Ridge Service BC centre will offer residents easier and faster access to government services.”

#### **Marc Dalton, MLA for Maple Ridge-Mission –**

“We’re listening to British Columbians and Maple Ridge residents have told us they wanted greater access to services. These expanded hours at the Maple Ridge Service BC centre will enhance service delivery and increase flexibility which is always great news for busy local residents.”

#### **Quick Facts:**

- The Service BC centre in Maple Ridge is located at 175-22470 Dewdney Trunk Rd. The phone number is 604 466-7470.
- There are currently 62 Service B.C. offices in British Columbia.

#### **Learn More:**

<http://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/technology-innovation-and-citizens-services/servicebc>

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