
NEWS RELEASE

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Ministry of Technology, Innovation and Citizens' Services

Expanded Service BC hours improves access for Prince George residents

PRINCE GEORGE – In response to requests from local residents, Service BC will offer weekend hours on a test basis at its Prince George location.

This pilot project will cut red tape by improving flexibility and access to government services for citizens and businesses.

Currently, the Service BC office in Prince George is open Monday to Friday between 8:30 a.m. and 4:30 p.m. Starting Jan. 9, 2016, the office will offer services on Saturdays between 8:30 a.m. and 4:30 p.m. by appointment only. Once this pilot ends, it is possible the expanded hours will be made permanent in Prince George and extended to Service BC locations in other British Columbia communities, depending on user demand.

Service BC delivers hundreds of government services and programs in person, online and over the phone to B.C. residents, businesses and visitors.

Quotes:

Coralee Oakes, Minister of Small Business and Red Tape Reduction and Responsible for the Liquor Distribution Branch –

“This pilot project is an excellent example of how the Province is cutting red tape and improving service delivery to save people time and increase convenience. Providing residents with the option of booking appointments on Saturdays will offer busy residents greater access to the government services they need.”

Shirley Bond, MLA for Prince George-Valemount –

“We’re listening to British Columbians and delivering. We heard that people wanted greater access to services and these expanded hours will enhance service delivery and cut red tape.

“It can be difficult to break away from work and other obligations during the week – shorter wait times and increased flexibility is great news for busy local residents.”

Quick Facts:

- The Service BC centre in Prince George is located at 1044-5th Ave.
- To book a Saturday appointment, call: 250 565-4488. The office is closed for lunch between 12 and 1:00 p.m.
- There are currently 62 Service B.C. offices in British Columbia.

Learn More: <http://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/technology-innovation-and-citizens-services/servicebc>

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